

Thank you very much for purchasing an **ITV Ice Makers** ice-making machine.

If you need any information, technical/sales support, use and maintenance advice, do not hesitate to contact our SERVICE Department by email [service@itvice.com](mailto:service@itvice.com), telephone +1 407 826 1860. You can also find information about our products on our website [www.itvice.com](http://www.itvice.com).

We also want to inform you of the warranty conditions of the **ITV Ice Makers** product, so it is important that you read this document.

To activate this warranty, you must prove the date of purchase of the equipment and its model and serial number by presenting the relevant purchase receipt.

We recommend that you register your **ITV Ice Makers** product. For this, simply enter our website [www.itvice.com](http://www.itvice.com) in the SERVICE menu, REGISTRATION OF WARRANTIES tab, and complete the form. It is a simple process that will facilitate processing and enable us to provide a personalised service based on your needs and the product purchased.

### WARRANTY CONDITIONS

**ITV Ice Makers** guarantees the proper operation and quality of the product you own for a period of 3 years after your purchase.

The **ITV Ice Makers** warranty does not include any particular stipulation that our distributor may have assumed with you, resulting from the purchase of your new machine.

For the application of the guarantee, it is required that the machine operates under the conditions specified by the manufacturer. In areas with excessively hard or soft water, those with a hardness index lower than 15°F\* or higher than 40°F\*, it is necessary to install suitable filters to protect the machines. The guarantee will be void if the protection filters are not installed.

### WHAT THE WARRANTY COVERS

The **ITV Ice Makers** warranty includes the right of free replacement of any component of the product purchased by you that has any assembly or manufacturing defect, or malfunction, provided this is due to a manufacturing fault.

### WHAT THE WARRANTY DOES NOT COVER

**ITV Ice Makers** as a manufacturer cannot be responsible for certain aspects outside of manufacturing, so there are certain faults caused by its use that are not covered by our warranty.

\* °F = Degree of water hardness.

The User Manual that accompanies the machine details all the recommendations for its installation, use and maintenance. Please follow the instructions. Any flaw, failure or damage caused by poor installation or improper use is excluded from our warranty. In case of any doubt, please refer to the manual on our website [www.itvice.com](http://www.itvice.com).

Provided below is a general description of covers EXCLUDED from the **ITV Ice Makers** warranty:

- Damage caused by incorrect installation
- Labour, travel and transport of any incident.
- The repair of faults for causes unrelated to the design or manufacture of our machines (power failures), or for causes resulting from misuse.
- Repair due to connecting to undersized electric networks or with a different voltage to that indicated on the nameplate.
- Resolving faults in the machine caused by damage not related to the manufacturer but resulting from external causes, flaws due to impact, damage caused by natural phenomena or external factors such as increases in water pressure or tension.
- In case of Split ice machines or with remote refrigeration connection, the manufacturer doesn't cover possible damages derived from incorrect installation or external causes such as external cold stations that could cause leaks, breakdowns or damage to the machine. Any cost of refrigerant caused by possible leaks from the machine, or damage caused to other equipment or its content that are connected to the same refrigeration installation, are also expressly excluded from the guarantee.
- The purchase of ice by the user of the machine.
- Damage caused by the intrinsic characteristics of water, incorrect installation or poor maintenance of the appliance.
- Damages caused by improper or lack of maintenance, as indicated in the machine's user manual.

Our WARRANTY will be annulled in the following circumstances:

- Improper use of the machine.
- Use of inappropriate chemicals.
- Do not protect the machine with filters or anti-scale systems when the network water has a hardness index lower than 15°F\* or higher than 40°F\*.
- Manipulation by persons not authorised by **ITV Ice Makers** or the use or replacement of parts or accessories that are not original **ITV Ice Makers** parts or accessories.
- Placing the appliance outdoors, near heat sources or poorly ventilated areas.
- The change or modification of any component or set, particularly the refrigerant circuit.

\* °F = Degree of water hardness.

### IMPORTANT

Safeguard the purchase receipt to be entitled to this warranty. You must prove to **ITV Ice Makers** the date of purchase of the machine. We invite you to register your **ITV Ice Makers** machine during the first few days of operation to always ensure you receive the best service and to facilitate the warranty procedure. You can do so on our website [www.itvice.com](http://www.itvice.com). The warranty is voided if this registration is not completed within thirty days of installation.

This warranty is international and applicable to all **ITV Ice Makers** products sold by an authorised distributor that offers the guarantees contained in this document.

The warranty contained in this document is supported by **ITV Ice Makers**. We do not offer any other express, implied or other form of warranty for the **ITV Ice Makers** product. To the extent permitted by applicable law, **ITV Ice Makers** is not responsible for any fault, restriction, inconvenience or inability to use this machine, not for breach of any express or implicit warranty.

WELCOME TO **ITV Ice Makers**, we hope you enjoy your machine.