

Warranty registration card



ITV Ice Makers, Inc. is a U.S based company located in Orlando, FL, serving the American market, with its state of the art manufacturing facility located in Spain.

ITV's factory has been producing ice makers for over 30 years with worldwide distribution to nearby 100 countries and every continent.

ITV's extensive range of ice makers and goal is to strive to meet all possible types of demand, offering many models for different applications, while maintaining the quality and integrity of the ITV brand. Whether the call is for soft, chewable ice, cubes that chill drinks quickly, or gourmet style cubes for the most discerning of consumers, ITV has the right ice maker for your needs.

ITV Ice Makers equate to:

QUALITY-RELIABILITY-SIMPLICITY-SERVICEABILITY

Seal of Authenticity

Distributor / Dealer's Name

City **State** **Zip**

Model **Serial No.**

Date of Purchase: ____ / ____ / ____

Installation Date: ____ / ____ / ____

**For service call +1 888 ITV 1 ICE
(+1 888 488 1423)**

Please retain this information for future reference

MANUFACTURED PRODUCTS:

**SPIKA
ALFA
GALA
ICE QUEEN
ICE STORAGE BINS
ICE DISPENSERS**

Phone: +1-407-826-1860 | Fax: +1-407-826-1861
Service Toll Free: +1-888-ITV 1 ICE (+1-888-488-1423)
www.itvice.com

Detach this part and mail it to us within 30 days of the original installation date to ensure you receive all the benefits of your warranty



9550 Satellite Boulevard, Suite 100
Orlando, FL 32837

PLACE
STAMP
HERE

81/01913891/0

Congratulations on your purchase, and welcome to the ITV Ice Makers Family! Please read the warranty terms carefully and please return by mail or fax the registration card within 30 days after the installation of your equipment.

ITV ICE MAKERS, Inc.
MANUFACTURER'S LIMITED PARTS AND LABOR WARRANTY

ITV ICE MAKERS, Inc. a Florida corporation with its principal offices at 9550 Satellite Boulevard, Suite 100, Orlando, Florida (hereinafter referred to as ITV) warrants for the following specified periods from the **installation date** that new ice machines manufactured by ITV (the "Products") shall be free of defects in material or workmanship under normal and proper use and maintenance as specified by ITV, and upon **proper installation** and start-up in accordance with the instruction manual facilitated by ITV.

For commercial application:

PRODUCT	WARRANTY	ADDITIONAL WARRANTIES
Cubers: Alfa, Gala and Spika	36 months parts and labor	Evaporator and compressor 24 months, parts only
Flakers: Ice Queen	24 months parts and labor	Compressor 12 months, parts only Auger, 36 months, parts only
Ice Storage Bins	24 months parts and labor	
Ice Dispensers	36 months parts and labor	

For residential / household application:

PRODUCT	WARRANTY
Alfa, Gala, Spika, Ice Queen and Ice storage Bins, Dispensers	90 days parts and labor

Proper warranty registration must be completed within 30 days of the original installation date to validate the product warranty. In the event that proper registration has not been completed, the warranty shall begin from the factory ship date or the distributor sold date, whichever is available. Regardless of the actual installation date, the warranty start date shall not exceed six (6) months from ITV's ship date.

The obligation of ITV under this warranty is limited to the repair or replacement of parts, components or assemblies that in the opinion of ITV are defective. This warranty is further limited to the cost of parts, components, or assemblies and standard straight time labor charges at the servicing location.

Time and hourly rate schedules, as published from time to time by ITV, apply to all service procedures. Additional expenses, including without limitation, travel time, overtime premium, material cost, accessing or removal of the ice machine, or shipping are the responsibility of the owner, along with all installation, maintenance, adjustments, cleaning, and ice purchases. Labor covered under this warranty must be performed by one of ITV's **authorized** service companies, with pre-authorization by ITV prior to actual service call. ITV's liability under this warranty shall in no event be greater than the actual purchase price paid by the customer for the ice machine.

All claims for parts and/or labor shall be made through the local ITV distributor. The defective part, for which labor reimbursement is claimed, together with the service invoice, must be returned to the ITV distributor within fifteen days from date of service to be eligible for labor and parts warranty coverage. All replacement parts must be approved ITV parts. All claims shall include the product model number, serial number, original date of installation and customer identification.

This warranty shall not apply to:

- External electrical power failure or miswiring to product for any reason
- External water supply failure or plumbing problems to the product for any reason.
- External drain line malfunctions.
- Any part or assembly that has been subjected to misuse, abuse, neglect, or accidents.
- Any ice machine that has been installed and/or maintained inconsistent with technical instructions provided by ITV.
- Any part or assembly that has been altered, modified, or changed.
- Any product that has been sold, or is installed or is located outside United States of America, Puerto Rico or U.S. Territories without prior ITV approval.
- Any ITV ice maker used in outdoor environment.
- **Water related issues:** Any ITV ice maker that is operated without a properly installed or industry approved water filter or filtration system or that is found to be not properly cleaned or maintained, filtration cartridge not replaced in a timely manner, affecting performance.

This warranty shall not apply when the refrigeration system is modified with a condenser, heat reclaim device, or parts or assemblies other than those manufactured by ITV, unless ITV approves these modifications for specific installations in writing.

In no event shall ITV be liable for any special, indirect, incidental, or consequential damages, including but not limited to, damages for inconvenience, ice purchase, rental or replacement equipment, loss of profits, water damage, or other commercial loss. Upon the expiration of the warranty period, ITV's liability under this warranty shall terminate.

This warranty is the only warranty made in connection with the sale and distribution of de Products. Any and all other expressed, statutory and implied warranties applicable to the product, including, without limitation, all implied warranties of merchantability and fitness for use are expressly disclaimed.

The warranty information set forth above shall be governed and construed in accordance with the laws of the State of Florida and, if applicable, the laws of the United States of America.

To validate your warranty period, you must register your product. Please use the enclosed "Warranty Registration Card" and send it to us by mail within the 30 days of the installation.

Please retain this information for future reference.

Detach this part and mail it to us within 30 days of the original installation date to ensure you receive all the benefits of your warranty



Warranty registration card

OWNER'S NAME

ADDRESS

CITY

E-MAIL

MODEL

STATE

ZIP

PHONE

SERIAL NO.

DISTRIBUTOR/DEALER'S NAME

ADDRESS

CITY

E-MAIL

MODEL

STATE

ZIP

PHONE

SERIAL NO.

INSTALLATION DATE: ___ / ___ / ___

DATE OF PURCHASE: ___ / ___ / ___